RICHSTONE

**Quality Policy** 

Our Quality Policy specifies the Degree of Excellence as "all activities of the organization will

be carried out in a systematic manner in accordance with defined and documented Policies

and Procedures, will meet applicable legislative requirements, will be visible and auditable,

and will ensure that the needs of Customers, Staff and Stakeholders are met.

We realize that Quality is the responsibility of all personnel, and therefore will promote a

Quality Culture within the organization by means of sharing information, including personnel

in decision making and delegating specific Quality Management functions, e.g. Quality

System maintenance, to suitably skilled and competent persons.

Where deficiencies are found, related to the operation of the QMS, corrective and preventative

action will be taken to ensure continual improvement of all related policies and procedures.

The Quality system has the full commitment of Management.

**Abeer Ahmed** 

**Managing Director** 

**RICHSTONE Contracting and General Maintenance** 

RICHSTONE-QMS-Quality Policy, v 1.0, issued 10/10/2023